

## St. Lucia's Award Winning Boutique Hotel

For Immediate Release

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*Expedia Group, Associate Market Manager, Rochelle Bidlofsky presents the award certificate at Coco Palm to Claudine Gilbert with Coco Palm's Front Office and Reservations team*

### COCO PALM IS “LOVED BY GUEST”

Rodney Bay Village, SAINT LUCIA (30 May 2019) Saint Lucia's Coco Palm has been recognised by on-line travel agent (OTA) Hotels.com for exceeding guest experience and has been awarded with the 2019 Loved by Guests Award with a guest satisfaction score of 8.4.

Coco Palm's Senior Operations and Reservations Manager, Mrs Claudine Gilbert along with her Front Office & Reservations Team, personally received the honour from Rochelle Bidlofsky, Expedia Group, Associate Market Manager. Mrs Gilbert, who has headed the reservations team at Coco Palm from the start 14 years ago, is renowned for her exceptional business acumen with both business partners and guests alike. Gilbert noted “Coco Palm strives to exceed guest's expectations and having been bestowed such an accolade as ‘Loved by Guest’ gives my team and I great pleasure to receive in recognition of our efforts”.

Hotels.com Loved by Guests global awards celebrate the properties that guests are excited to talk about. These awards are given to the “best of the best” partners — those who go the extra mile to delight travelers. When guests have an exceptional experience after booking on Hotels.com, they have an opportunity to rate and reviewing the property. Booking.com's experts analysed millions of verified guest reviews and ratings. To find this year's most loved properties

Located in the heart of Saint Lucia's entertainment capital, the award-winning Coco Palm caters to the savvy traveler either on work or pleasure. Offering a chic boutique hotel with affordable rates and unparalleled standards of style and service, contact Reservations to plan your next meeting or visit. For meetings or that special event contact Coco Palm +1 758-456-2800 x2815 or further information email marketing@coco-resorts.com or visit

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#### About Coco Palm

Located in the heart of Saint Lucia's entertainment capital. The award-winning Coco Palm caters to the independent traveler either on work or pleasure. Offering personalized service with warm Saint Lucian hospitality and authentic Caribbean cuisine all at affordable prices. Contact Reservations at reservations@coco-resorts.com or call +1 758-456-2800 or visit www.coco-resorts.com to book your stay