

For Immediate Release

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COCO PALM EARNS 5th CONSECUTIVE 2018 TRIPADVISOR CERTIFICATE OF EXCELLENCE

Rodney Bay, SAINT LUCIA (28 May 2018) – Coco Palm, the 103-room Saint Lucian family owned boutique hotel in Rodney Bay, today announced that it has received a TripAdvisor® Certificate of Excellence. Now in its eighth year, the achievement celebrates businesses that have earned great traveler reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, restaurants and attractions located all over the world that have continually delivered a quality customer experience.

General Manager, Jean St Rose, proudly received the TripAdvisor® award on behalf of the 155 Coco Resorts team members. “Earning five Certificates of Excellence in a row is a credit across all departments who each played a part in Coco Palm receiving this accolade” noted St Rose. He went on to say, “It is these endorsements posted by our guests which is a testament to Coco Palm delivering the ultimate guest experience as per our mantra and encourages our team. This in turn inspires future guests to choose Coco Palm when in Saint Lucia.”

“TripAdvisor is excited to announce the recipients of the 2018 Certificate of Excellence, which celebrates businesses that have consistently received strong praise and ratings from travelers,” said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. “This recognition allows us to publicly honor businesses that are actively engaging with customers and using feedback to help travelers identify and confidently book the perfect trip.”

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travelers on TripAdvisor over a 12-month period. To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months.

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About Coco Palm

Coco Palm, owned and managed by the Chastanet family, is located in the heart of Saint Lucia’s entertainment capital. The award-winning Coco Palm caters to the independent traveler either on work or pleasure. Offering personalized service with warm Saint Lucian hospitality and authentic Caribbean cuisine all at affordable prices. Contact Reservations at reservations@coco-resorts.com or call +1 758-456-2800 or visit www.coco-resorts.com to book your stay.

About TripAdvisor

TripAdvisor, the world’s largest travel site*, enables travelers to unleash the full potential of every trip. With over 600 million reviews and opinions covering the world’s largest selection of travel listings worldwide – covering approximately 7.5 million accommodations, airlines, attractions, and restaurants -- TripAdvisor provides travelers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travelers can find the lowest price on the hotel that’s right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world’s largest travel community of 455 million average monthly unique visitors**, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.



St. Lucia's Award Winning Boutique Hotel

The subsidiaries and affiliates of TripAdvisor, Inc. (NASDAQ:TRIP) own and operate a portfolio of websites under 20 other travel media brands:

www.airfarewatchdog.com, www.bookingbuddy.com, www.citymaps.com, www.cruisecritic.com, www.familyvacationcritic.com, www.flipkey.com, www.thefork.com (including www.lafourchette.com, www.eltenedor.com, www.iens.nl and www.dimmi.com.au), www.gateguru.com, www.holidaylettings.co.uk, www.holidaywatchdog.com, www.housetrip.com, www.jetsetter.com, www.niumba.com, www.onetime.com, www.oyster.com, www.seatguru.com, www.smartertravel.com, www.tingo.com, www.vacationhomerentals.com and www.viator.com.

* Source: comScore Media Metrix for TripAdvisor Sites, worldwide, November 2017

** Source: TripAdvisor log files, average monthly unique visitors, Q3 2017