

For Immediate Release

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TRIPADVISOR CERTIFICATE OF EXCELLENCE AWARDED TO COCO PALM
World's Largest Travel Site Honours Boutique Hotel for 2016

RODNEYBAYVILLAGE, SAINT LUCIA (27 May 2016) Coco Palm has earned their fifth consecutive TripAdvisor® Certificate of Excellence award. The accolade, which honours hospitality excellence, is given only to establishments that consistently achieve outstanding traveller reviews on TripAdvisor, and is extended to qualifying businesses worldwide. Establishments awarded the Certificate of Excellence represent the upper echelon of businesses globally which are listed on the website.

The Chastanet family, who own Coco Palm and are involved at all levels in the boutique hotel, credit their Saint Lucina team for the Certificate of Excellence. “Being honoured by TripAdvisor® endorses not only Coco Palm but the 155 team members who earned this award. It is what each of them do every day to host our guests that has given us this honour today” noted Managing Director, Allen Chastanet.

Mr Jean St Rose, General Manager who opened the hotel over eleven years ago, was proud to share this with the team. St Rose note “We have seen the business change and guests today use these platforms to share their views which goes viral instantly. We have to stay on our game and with this Certificate of Excellence it shows my team have delivered which I will share with each department as they all made a difference.”

Marketing Director, Feolla Chastanet, noted “Business today is very transparent with guests having tools such as TripAdvisor® to refer to in deciding what hotel to choose. In speaking to our guests, nine out of ten will say they chose Coco Palm because of our review.” Chastanet continued “Given such an influence, Coco Palm will celebrate this fifth Certificate of Excellence with all our Heads of Department as we must be doing something right.”

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Located in the heart of Saint Lucia's entertainment capital, the award-winning Coco Palm caters to the independent traveler either on work or pleasure. Offering personalized service with warm Saint Lucia hospitality and authentic Caribbean cuisine all at affordable prices. Contact Reservations to plan your next meeting or visit at reservations@coco-resorts.com or call +1 758-456-2800 or visit www.coco-resorts.com | EDITOR NOTE Link to site: <http://caribjournal.com/2015/12/26/at-these-caribbean-hotels-you-can-swim-right-to-your-room/3/#movescroll>